

Booking rules

Venue name

Address

Phone and website for bookings

In force from

1. BOOKING

Bookings are made online, by phone or at reception. A booking is confirmed once you receive the confirmation message.

The minimum booking length is _____ minutes.

Payment is taken _____ (when booking or on arrival).

Regular weekly bookings are arranged with reception and paid _____.

2. CANCELLATION

You can cancel or move a booking free of charge at least _____ hours before.

Later cancellations are charged _____ of the booking price.

If you do not turn up and do not tell us, you pay _____ of the booking price.

3. LATE ARRIVAL

Your booking starts and ends at the booked time. Arriving late does not extend it.

After _____ minutes without notice, the court may be given to someone else and the booking is still charged.

Please leave the court on time for the next players.

4. EQUIPMENT

Only footwear suitable for the surface is allowed on court.

Rackets, balls and other equipment can be hired at reception for _____.

Hired equipment is returned in the condition it was given. Damage is charged.

5. SAFETY AND CONDUCT

Children under _____ must be with an adult.

Each player knows their own health and plays within it.

No smoking, glass or animals on court.

Respect other players, staff and the venue.

6. WEATHER (OUTDOOR COURTS)

If the court cannot be used because of the weather, the decision is made by _____.

In that case the booking is moved free of charge or refunded: _____.

7. PERSONAL DATA

We use your name, phone and email only for bookings and related messages, for as long as the law requires. You can ask to see, correct or delete your data at any time.

☐ I have read and accept the booking rules.

Player, signature

Reception, signature

Date
